

# Rudi VAN LANDEGHEM

Profile		
Name: Van Landeghem	Christian Name: Rudi	
Birth Date: 25 June 1963	Sex: Male	
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Management Experiences		
Company	Function	Period
TAKINA	ICT management consultant	04/2010 – Present
Colruyt	Solution Architect	08/2017 - Present
Engie Services Belux	Enterprise Architect	11/2016 – 07/2017
BNP Paribas Fortis	Expert Project Manager	02/2016 – 10/2016
MicroTechniX	Solution architect	01/2016 – 01/2016
Proximus	Business / solution architect	07/2012 – 12/2015
Petercam Private Bank	ICT infrastructure & Operations manager	10/2011 – 05/2012
ING Belgium	Senior Project Leader Infrastructure	04/2010 – 09/2011
Smals	ICT Manager of “kruispuntbank”	2009 – 2010
BPost Group	Service Team Delivery Manager	2006 – 2009
Real Software	Program manager / team manager	2002 – 2006
CMG Belgium	Sales and Knowledge manager	2001 – 2002
Alcatel	Manager of quality & engineering department	1995 – 2001
Introduction		
<p>Seasoned Architect who has experiences in analysing and improving enterprise &amp; solution architectures in divers IT roles; in ensuring the buy-in of all involved stakeholders; and that ICT organizations are meeting their key objectives. I have a solid track record in leading development &amp; operational teams; in multi-cultural and complex organization structures.</p> <p>Personal characteristics: assertive, integer, hard worker, self-starter with focus to integrate in the organization, analysis and conceptual thinking. Beliefs: customer centricity, 80/20 rule, pragmatism, iterative and incremental, reusing what works and known, reusing industry's best practices, added value.</p> <p>Looking forward to an interview to elaborate further on my skills and qualifications; Kind regards, Van Landeghem Rudi.</p>		

## Overview Experiences

- **Strategy / Architecture:**
  - Enterprise, business, and solution strategies and architectures,
  - Departmental vision, strategy and objectives definitions,
  - Accountable for E2E solution architectures for big programs,
  - Guaranteeing coherence and consistency relating to corporate architectural, strategic and operational choices,
- **Portfolio, program, and Project management:**
  - Requirements identification, maturation and traceability,
  - Establish, execute, follow-up and report on program & project plans,
  - Business and ICT software development projects (in domains: web services, web applications, data-integration, content management, open source, packages),
  - Program organization, vision, blueprint, SMART benefits, governance strategies & plans, business cases, registers (risks/issues), reporting,
  - Project governance, mandate, brief, organization, scoping, maturation and planning to deliver within budget, timing, & quality,
  - Stakeholder management (ex. steering committee meetings),
- **Organization and processes:**
  - People and team mgt. (20 – 50 members), Overall coordination: 2 – 16 direct reports,
  - Negotiate / implement KPI's and SLA's,
  - Set-up new functional and matrix-organizations, knowledge, competence and technical Centres, team coaches,
  - Analyse / improve selling, ordering, activation, commissioning, billing and communication business processes & procedures reusing "best practices" models (CMMI, RUP, COBIT, ISO, PmBok, Prince2, ITIL, TMap/Next, SWOT, Retrospectives),
  - Integrated e-supply, operations and ITIL service mgt. (1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> line support),
  - Change and release mgt. of business applications and infrastructure services,
- **Sales and marketing, public relations:**
  - Marketing mgt; Business / Service Concept definition,
  - Industry and market analysis (ex. Porter's 5 forces),
  - Bid & sales management; internal & external procedures,
  - Partnership management (IBM, Hp, Oracle, Infosys, Quasus, AE, etc),
  - RFI & RFP management to acquire new products / services,
- **Financial management:**
  - Budget planning, turnover, margins, earned value,
  - Business unit; Profit / Loss responsible,
  - Contract, time and invoicing mgt., Financial & Mgt. accounting,
- **HR / People Mgt. / Recruitment:**
  - Recruitment of internal and contracting staff,
  - People follow-up, coaching, sharing expertise, career planning, education, yearly objectives and evaluations, calibration, salaries,
  - Screened & hired over 40 people over the past 5 years.
- **Sectors:**
  - Telecom: Alcatel, Proximus, Retail
  - Insurance and banking: ERGO, ING Belgium, Petercam, Leaseplan,
  - Services: Smals, De Lijn, BPost, Real Software, CMGLogica, DHL, Engie Services
  - Bio-technologie: Genzyme.
  - Retail: Colruyt

<b>Languages</b>			
	Reading	Writing	Verbal
Dutch	Mother tongue	Mother tongue	Mother tongue
English	Excellent	Excellent	Excellent
French	Good	Good	Good
<b>Methodologies / “Best Practices” models</b>			
Program Mgt:	PMI/PmBok; OGC/Prince2; MSP		
Architecture:	Togaf: Archimade; SOA		
R&D:	OOA/D with RUP & UML; Agile / Scrum		
Organisation:	CMMI; ISO9001-2000; COBIT		
Process & Service Mgt:	BPM; Processes; Procedures; ITL		
<b>Certifications</b>		<b>Education</b>	
1981	C	A2 Electronics (PTS Boom)	
1985	C	Industrial Engineer Electronics option Informatics (IHAM Mechelen)	
1999	C	Influencing skills (Alcatel corporate training centre)	
1999		Leadership, performance, output and change mgt (Alcatel)	
2000	C	Requirement Mgt with Use Cases (Rational)	
2000	C	OO Analysis and Design with UML and RUP (Rational)	
2005	C	Capability Maturity Model Integration, Staged V1.1 (SEI Partner)	
2005	C	Practical PMI Project mgt (Prosource)	
2005		Practical Finance & Budget mgt (Self-study / Books)	
2005	C	Het voeren van Functioneringsgesprekken (Cevora)	
2006	C	SCRUM Master programme (Roots Software)	
2007		Business Case Modelling (De Post academy)	
2009	C	ITIL Foundation (EXIN)	
2012	C	International Executive MBA (Vlerick Business School)	
2012	C	Prince2 Foundation (SMME)	
2013	C	TOGAF 9.1 Enterprise Foundation (SMME)	
2015	C	COBIT 5 2012-Foundation (APMG-International)	
<b>Applications</b>			
1=Junior, 2=Professional, 3=Senior, 4=Expert			
MS/Office (4)	Open/Office (3)	MS/Visio (3)	MS/Project (3)
Enterprise Architect (3)	Archi (2)	Wifi hotspot (3)	Byrd (Bayard) (3)
STEP (Stibo) (2)	ServiceNow (2)	MS Azure (2)	Amazon (2)
<b>Technical Past Experiences / Insights</b>			
Software development:	Java, Spring, C++, C, SQL, Embedded & Real-time,		
Environments:	Web-based, SOA (SOAP / REST) / ESB / API Gateway, Open Software, ServiceNow, Microsoft Azure, Amazon Web Services, o356, SAAS,		
Networks:	IP, LAN, WAN, GSM, UMTS, WirelessLAN, firewalls, FTTH, WIFI,		
OS:	Windows, Unix / Linux, Wintel, Vmware / Virtualisation, VxWorks, OSE,		
Databases:	Oracle, Oracle-XE, MySQL, DB2,		
Infrastructure	Active Directory, NAS, Exchange, Sharepoint,		
Architecture	Togaf, Archimate, SOA, Business / IT Solution Architecture, Application & Architectural patterns,		
Process	MS-Visio & Word,		
Security	Basic, OAuth2 authentication / authorization.		

<b>TAKINA</b>		<b>04/2010 – Present</b>
<b>Description</b>	<ul style="list-style-type: none"> <li>Enterprise / solution architecture consultant.</li> <li>For more information: <a href="http://www.takina.be">http://www.takina.be</a></li> </ul>	
<b>Colruyt</b>	<b>Solution Architect</b>	<b>P: 08/2017 – Present</b>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>Define in projects the IT solution architecture, constantly taking target enterprise architecture into account, balance between business and IT requirements, project scope, timing and budget constraints, strengths and weaknesses of different options,</li> </ul>	
<b>Actions</b>	<ul style="list-style-type: none"> <li>IT solution architecture analysis,</li> <li>Project and stakeholder mgt,</li> </ul>	
<b>Technology</b>	<ul style="list-style-type: none"> <li>Bayard Byrd; GS1 My Product Manager; Stibo STEP, Oracle / DB2, Powercenter, Java, Spring, BI solutions, datalake, SAAS,</li> </ul>	
<b>Methods</b>	<ul style="list-style-type: none"> <li>Colruyt Project Methodology (PCLC).</li> </ul>	
<b>Engie Services Belux</b>	<b>Enterprise Architect</b>	<b>P: 11/2016 – 07/2017</b>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>Work closely together with IS management team in definition of ASIS and TOBE business, application and infrastructure architectures,</li> <li>Project manager &amp; architect of ServiceNow integration in IS organisation.</li> </ul>	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Business, application and infrastructure requirements gathering &amp; architectural analysis,</li> <li>Project and stakeholder mgt. Moderator of project board meetings.</li> </ul>	
<b>Technology</b>	<ul style="list-style-type: none"> <li>ServiceNow; Amazon Web Services; Microsoft Azure; SAP MM/FICO/SD; MS Dynamics AX</li> </ul>	
<b>Methods</b>	<ul style="list-style-type: none"> <li>Requirements gathering, project management; stakeholder mgt.</li> <li>OOA/D with UML solution architecture maturation;</li> </ul>	
<b>BNP Paribas Fortis</b>	<b>Expert Project Manager</b>	<b>P: 02/2016 – 10/2016</b>
<b>Responsibilities</b>	<ul style="list-style-type: none"> <li>Expert project manager for a series of infrastructure transversal projects according to BNPPF's project management methodologies.</li> </ul>	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Prince2 development &amp; governance on budget, timing, follow-up, reporting,</li> <li>Project and stakeholder mgt. Moderator of project board meetings.</li> </ul>	
<b>Technology</b>	<ul style="list-style-type: none"> <li>CMDB data quality improvements; IBM Netcool migration; Wifi – Self registration portal; Exchange migration</li> </ul>	
<b>Methods</b>	<ul style="list-style-type: none"> <li>Clarity project planning, budget and reporting;</li> </ul>	
<b>MicroTechniX</b>	<b>Solution architect</b>	<b>P: 01/2016 – 01/2016</b>
<b>Achievements</b>	<ul style="list-style-type: none"> <li>Delivered a solution architecture including the results of all analysis and recommendations for the short and midterm development plans,</li> </ul>	
<b>Actions</b>	<ul style="list-style-type: none"> <li>Develop, analyse and challenge the business requirements,</li> <li>Analysed the developed products; the fit with business requirements; the applied technologies with related deficiencies and consequences; and fit with the recruited work force.</li> </ul>	
<b>Technology</b>	<ul style="list-style-type: none"> <li>AngularJS, REST (Representational State Transfer), JSON (JavaScript Object Notation), NET with C++/CLI (Visual C++).</li> </ul>	
<b>Methods</b>	<ul style="list-style-type: none"> <li>Requirements management traceability; stakeholder mgt.</li> <li>OOA/D with UML solution architecture maturation;</li> </ul>	
<b>Proximus</b>	<b>Business / solution architect</b>	<b>P: 07/2012 – 12/2015</b>
<b>Achievements</b>	<ul style="list-style-type: none"> <li>Implemented new high-end fixed services, television – internet and voice, to mass-market in new zonings and apartment buildings and prof-market in industrial zonings via new Fiber To The Home (FTTH) infrastructure,</li> <li>Implemented new B2B services, hosting infrastructure and networks for the Viapass Road User Charging system.</li> </ul>	

<b>Actions</b>	<ul style="list-style-type: none"> <li>• Develop, analyse and challenge the business requirements,</li> <li>• Elaborate the end to end Solution Architecture in close collaboration with executives and multiple IT domains taking into account all important business (functional) and operational (non-functional) requirements,</li> <li>• Organize &amp; moderate requirements and architecture workshops,</li> <li>• Collect &amp; evaluate costs estimations of the delivery domains,</li> <li>• Supervise solutions designs, developments, testing and implementations.</li> </ul>
<b>Budgets</b>	<ul style="list-style-type: none"> <li>• Programs with IT investments ranging between 50-500 M€/Year,</li> <li>• Organization: 10 – 80 partners and organization stakeholders.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>• FTTH, CRM/Siebel, BPM/Pegasystems, Amdocs systems, CRM/Clarify, ordering, provisioning and commissioning, quality assurance and repair.</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>• Requirements management traceability;</li> <li>• OOA/D with UML solution architecture maturation; stakeholder mgt.</li> </ul>

<b>Petercam</b>	<b>IT infrastructure &amp; Operations manager</b>	<b>P: 10/2011 – 05/2012</b>
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<b>Achievements</b>	<ul style="list-style-type: none"> <li>• Interim-manager for the IT Infrastructure and Operation departments covering the absences of two managers.</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>• Head of IT Infrastructure and Operational services,</li> <li>• Partners and contract management,</li> <li>• Organization audit, improvement, knowledge, budget and program management,</li> <li>• People mgt, follow-up, coaching, sharing expertise, career planning, education, yearly objectives and evaluations of multiple heterogeneous teams,</li> <li>• Partnerships: IBM, Dimension Data, Comparex, Colt, Verizon, etc.</li> </ul>
<b>Budgets</b>	<ul style="list-style-type: none"> <li>• Organisation: 20 employees; 20 IT service and sourcing providers</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>• Wintel; Linux; Unix; Tivoli; Wifi hotspot; LAN-WAN network; Exchange; EMC/SourceOne Storage; Active Directory,</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>• ITIL (SLA, KPI); Program Mgt; Service Delivery Management</li> </ul>

<b>ING Belgium</b>	<b>Senior Project Leader Infrastructure</b>	<b>Period: 04/2010 – 09/2011</b>
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<b>Description</b>	<ul style="list-style-type: none"> <li>• Project management of infrastructure and security projects implementing or upgrading critical services &amp; infrastructure</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>• Prince2 development &amp; governance on budget, timing, follow-up and reporting,</li> <li>• Program and stakeholder mgt. Moderator of steering committee meetings,</li> <li>• Bid mgt, sales and invoicing coordination and approval,</li> <li>• Business / Service Concept definition and implementation.</li> <li>• Partnerships: Telenet, Getronics, Athos.</li> </ul>
<b>Budgets</b>	<ul style="list-style-type: none"> <li>• Total: +/- 1-5 M€/year; 20 employees.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>• Active Directory; ADSL; Tivoli; Wifi hotspot; External Connection Frameworks</li> <li>• Clarity project mgt.</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>• Prince2 project mgt &amp; governance; ITIL (SLA, KPI).</li> </ul>

<b>Smals</b>	<b>2009 – 2010</b>
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<b>Function</b>	<b>IT Manager of “kruispuntbank”</b>
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<b>Description</b>	<ul style="list-style-type: none"> <li>• End-responsible of “kruispuntbank” infrastructure &amp; architecture, development &amp; maintenance department.</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>• Definition and follow-up of 2010 operational plan / budgets.</li> <li>• People mgt, follow-up, coaching, sharing expertise, career planning, education, yearly objectives and evaluations of multiple heterogeneous teams.</li> <li>• Moderator of steering committee meetings.</li> </ul>

<b>Budgets</b>	<ul style="list-style-type: none"> <li>Portfolio mgt, met focus op project scope, budget, tijd en kwaliteit.</li> <li>Total: +/- 4 M€/year; 25 employees.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>J2EE; Weblogic; Jboss; IIS; Websphere MQ; Tuxedo; Hippo; Alfresco; Maven. Continuum</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>Program and stakeholder mgt; ITIL.</li> </ul>
<b>BPost Group</b>	
<b>2006 – 2009</b>	
<b>Function</b>	<b>Service Team Delivery Manager</b>
<b>Description</b>	<ul style="list-style-type: none"> <li>End-responsible for all ICT operational services and change programs for three business units: Sales &amp; Marketing, Communications and B2B Masspost</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Implement vision and strategy in line with corporate policies,</li> <li>People mgt, hiring (20), follow-up, coaching, sharing expertise, career planning, education, yearly objectives and evaluations of teams containing project managers, architects, analyst, designers, developers, and testers.</li> <li>Portfolio mgt, focusing on project scoping, budget, timing, and quality.</li> <li>Budget planning, turnover, margins and monthly forecasting.</li> <li>Partnerships: IBM, Hp, Oracle, Compuware, Quasus, AE.</li> </ul>
<b>Budgets</b>	<ul style="list-style-type: none"> <li>Total investments: max 5 M€ / year.</li> <li>Business processes turnover: &gt; 500 M€ / year.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>J2EE, JBoss, Weblogic; BI; MQ; Oracle; Jira; Subversion; Peregrine;</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>Program and stakeholder mgt; RUP; Agile (Scrum); ITIL</li> </ul>
<b>Real Software Group</b>	
<b>2002 – 2006</b>	
<b>Function</b>	<b>Business Unit manager / Program manager</b>
<b>Description</b>	<ul style="list-style-type: none"> <li>Business unit manager and program manager at Real Software's major clients (Leaseplan, DHL Aviation, Genzyme, Belgacom and others),</li> <li>CMMI lead level 1-2 project and requirements mgt processes</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Empower, select, coach and retain qualified staff,</li> <li>Integrate different unit functions and ensure the highest quality performance through feedback, training and development,</li> <li>Bid mgt, Marketing &amp; Sales, and invoicing coordination,</li> <li>Partnerships: IBM, Hp, Oracle, Compuware, Quasus, AE.</li> </ul>
<b>Budgets</b>	<ul style="list-style-type: none"> <li>Total investments: +/- 3-5 M€ / year. 30 FTE's.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>J2EE, JBoss, Weblogic; BI; MQ; Oracle; Jira; Subversion; Peregrine; MFG/Pro, Datastream, Livelink, eBlox, and Hyperion implementations</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>OOA/D with UML and RUP; CMMI; PMI/PmBok; OGC/Prince2; ITIL.</li> </ul>
<b>CMG Belgium</b>	
<b>2001 – 2002</b>	
<b>Function</b>	<b>Sales- and Knowledge manager</b>
<b>Description / Actions</b>	<ul style="list-style-type: none"> <li>Knowledge gathering of CMG-NL products &amp; services and implement them in the Belgian market; pre- and post-sales support; developed successful offers in response of request for tenders.</li> </ul>
<b>FTE's</b>	<ul style="list-style-type: none"> <li>3 – 15 persons depending on technology and complexity of offers.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>ASP/.NET; Oracle db; e-communications with SMS servers.</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>OOA/D with UML &amp; RUP; PMI/PmBok.</li> </ul>
<b>Alcatel</b>	
<b>1986 – 2001</b>	
<b>Function</b>	<b>Manager of quality &amp; engineering departments</b>
<b>Description</b>	<ul style="list-style-type: none"> <li>Head of engineering for OO Analysis &amp; Design models, technical solution architecture and development over an international &amp; multicultural organization (Belgium - Stuttgart Germany - India).</li> </ul>
<b>Actions</b>	<ul style="list-style-type: none"> <li>Development of SLA's and KPI's on all operational processes,</li> <li>People mgt, hiring (5), follow-up, coaching, sharing expertise, career planning, education, yearly objectives and evaluations of teams containing project</li> </ul>

	managers, architects, analyst, designers, developers, and testers,
	<ul style="list-style-type: none"> <li>• Portfolio mgt, focusing on project scoping, budget, timing, and quality,</li> <li>• Budget planning, turnover, margins and monthly forecasting,</li> <li>• Partnerships: Rational, contractors, outsourcing companies.</li> </ul>
<b>FTE</b>	<ul style="list-style-type: none"> <li>• &gt; 25 OO/UML Software Engineers.</li> </ul>
<b>Technology</b>	<ul style="list-style-type: none"> <li>• ASP/.NET; Oracle db; e-communications with SMS servers.</li> </ul>
<b>Methods</b>	<ul style="list-style-type: none"> <li>• OOA/D with UML &amp; RUP; Alcatel's PM methodology.</li> <li>• RUP, ISO, PmBok, SWOT, Retrospectives.</li> <li>• ISO9001, ISO9000-3 audits, reporting and presentations.</li> </ul>